

**Wednesday, September 09, 2015**

Des Moines Water Works has been made aware of a scam where a person is calling customers and informing them they must go to Walmart to pay their water bill with a MoneyGram within the next two hours or their water will be disconnected.

Des Moines Water Works will never call customers requesting bill payment via MoneyGram, or a specific payment method in general. In addition, Des Moines Water Works always provides a notice of possible disconnection for nonpayment 10 days prior to the disconnect date.

If you have fallen victim of this scam, please call the Des Moines Police Department and report it immediately. If you are uncertain about your account status, call Des Moines Water Works Customer Service at 283-8700.