

# CITY OF NORWALK BOIL WATER NOTICE

Loss of pressure in The City of Norwalk Water Distribution System

## **BOIL YOUR WATER BEFORE USING**

**Bring tap water to a rolling boil, boil for one minute, and cool before using.** Or use bottled water for sale from local vendors. Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice.

**This Boil Water Notice applies to all residents served by the City of Norwalk.**

**A break in the water distribution system resulted in a negative pressure situation.**

At about 5:56 P.M. on March 30, 2014 the City was notified of a water main break in the area of North Ave. West and Redwood Dr. Due to water loss from that main break the water system lost pressure. When water mains lose pressure it increases the chance that untreated water and harmful microbes can enter your water.

*Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.*

**Crews are in the process of repairing the damaged area of the water system. Once completed they will restore system pressure and start taking water samples to assess the possibility of contamination. Ongoing testing will take place until the possibility of contamination has passed.**

It is likely that you will need to boil water for the next few days until the problem is fixed. You will be informed when tests show that you no longer need to boil your water.

**For more information, please contact:**

City Hall at 515-981-0228 or Tim Hoskins at 515-981-02280 extension 2402.